

Temporary Service Suspension at Tsuen Wan Branch

Hong Kong, 21 February 2022, 9am – OCBC Wing Hang Credit announced today that its Tsuen Wan Branch (Unit 1521, 15/F., Nan Fung Centre, 264 - 298 Castle Peak Road, Tsuen Wan) will be closed temporarily until further notice as a staff member was preliminarily tested positive of COVID-19. The staff's last working day in the branch was on 19 February 2022 and was wearing mask at all times when performing duties.

We have arranged deep cleaning and disinfection at the branch immediately. As a precautionary measure, OCBC Wing Hang Credit has requested all staff stationed at the branch to have COVID-19 virus test and will provide them with necessary assistance.

Customers may call our Customer Service Hotline at (852) 2201 7878 for enquiries or assistance.

OCBC Wing Hang Credit will closely monitor the pandemic development and review its branch services regularly, we will update customers if there are further changes to our regular branch services. Customers are advised to use our online loan services (www.ocbcwhcr.com). We apologise for any inconvenience caused.

OCBC Wing Hang Credit 21 February 2022