



Notice of Termination of “e-Deposit” and “eBill Presentment and Payment” Services

Dear Valued Customer,

Thank you for banking with OCBC.

Please be informed that the “e-Deposit” and “eBill Presentment & Payment” services under the “Account Services” tab of our Internet Banking will be terminated, and the related services will also be impacted as well. The details of which are as follows:

1. The “e-Bill Presentment & Payment Services” will be terminated. With effect from **01 November 2024**, the eBill Presentment & Payment Services on Internet Banking will be terminated including the functions of Receive e-bills, View e-bill summaries issued by merchants, or Make payments or donations. Additionally, starting from **05 December 2024**, the functions of Payments and Receive e-bills for your OCBC credit card, e-money loan card, cash card, and revolving credit through other banks will also be discontinued.

Please rest assured that you can still continue to perform Bill Payments to more than 600 major merchants by using “ePayment” services under the “Account Services” tab via Internet banking or “Transfer & Pay” services via Mobile Banking.

2. “eDeposit” services will be terminated with effect from **01 November 2024**. The functions of real-time fund transfers via PPS account from other local banks' HKD accounts to OCBC Bank HKD savings, current, statement or credit card account will be discontinued.

Thereafter, you can continue to perform 24/7 real-time fund transfers (not applicable to credit cards) with Faster Payment System (FPS) services under the “Account Services” tab on Internet Banking or “Transfer & Pay” services on Mobile Banking by submitting transactions with a mobile number, email address, or FPS identifier.

If you have any questions, please contact our Customer Service Hotline at 3199 9188.

OCBC Bank (Hong Kong) Limited

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Remarks: In the event of any inconsistency between the English and Chinese versions, the English version shall prevail.